



DUNDURN RURAL WATER UTILITY

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Monday - Friday 8 a.m. - 4 p.m.

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DUNDURN RURAL WATER UTILITY



The Utility will be holding their 2021 Annual General Meeting on Wednesday, May 4, 2022 at 7:00 p.m. at the Dundurn Community Hall. More information will be available on our web-site including papers if you are interested in becoming a Board member in District #1. (RM of Corman Park or RM of Blucher).

CITY OF SASKATOON LEVY - UPDATE

The Board met with Galen Heinrichs, Water & Sewer Engineering Manager, Strategy & Transformation along with members of SaskWater. The City has now implemented a Levy to go towards capital Investments for a new water treatment plant. This levy will be the same for any municipality that receives water from the City whether it is City residents, SaskWater customers or municipalities directly connected to the City. It is an **offsite levy** system for every customer and will be the same charge no matter where you live. Water rates will not include any charges for this Levy, it will be a separate charge. Subscribers that had signed up with Dundurn Rural Water up to December 31, 2021 will be grandfathered and will not be charged. If you are connecting to Dundurn Rural Water in 2022 or later, the charge is set at **\$2,076 per lot**. This may increase in future years.

BYLAW NO. 1-2022

A BYLAW OF THE DUNDURN RURAL WATER UTILITY TO SET A FEE FOR RESIDENTIAL OFFSITE SERVICE PRIMARY WATERMAIN LEVY

The BOARD of the Dundurn Rural Water Utility, in the Province of Saskatchewan, enacts as follows:

1. The following fees must be paid prior to water services being connected:

Residential Offsite Service Primary Watermain Levy

The 2022 connection fee has been set at \$2,076.00 per new connection. This amount may change on an annual basis as set by the City of Saskatoon. This fee is for connections under 1 1/2" size of water pipe. Any larger connections will be on a case by case basis as determined by the City of Saskatoon.

The charge will apply when the end user connects for a new water service. A complete listing of new connections will be provided to SaskWater by October 31st of each year.

BYLAW for METER TAMPERING

Our Maintenance Staff have been attending Subscriber homes to update the equipment to read meters. It has been noted that some meter boards have been tampered with. This is a reminder of the current Meter Tampering bylaw. In the case of any tampering, altering or modifying any part on the meter assembly board, the penalties will be:

First offence - \$500.00 penalty (must be rectified as soon as possible by Dundurn Rural Water Utility Maintenance staff and charges to be as stated in Bylaw # 2-2020)

Further offences - \$1,000.00 penalty and stop of service.

The Dundurn Rural Water Utility office will be closed on Good Friday, April 15th, Easter Monday, April 18th & Victoria Day on Monday, May 23rd.



IMPORTANT NOTICE For Subscribers — Voyent Talk Mail

VoyentAlert! By ICEsoft Technologies allows the Utility to email, call or text any water related emergency notices. In February, we had two alerts sent out with many subscribers being included. DRWU had a response rate of 50% for the first alert and 56% for the second alert.

This response rate was not what we were hoping for. If this had been a boil water advisory alert, DRWU staff would have to phone all the subscribers that did not respond. If there was no answer, we would then have to deliver a notice to the subscriber's door.

The Utility wants to emphasize how **important** it is to respond to these alerts. Therefore, please ensure you respond to the notifications sent to you. Please call the office if you want to change your method of notification.

Annual Notice to Consumers

The Water Security Agency requires that the Utility provide notification to our subscribers of the quality of water produced and supplied as well as information on the performance of the waterworks in submitting samples as required by a Permit to Operate a Waterworks. This Drinking Water Quality & Compliance report for 2021 is now available. This report contains Information on DRWU water samples and parameters. The report is available on our website:

<http://www.dundurnruralwater.ca/AnnualNotice> or contact the office to request a copy.

Subscriber Contact Information

There have been quite a few instances where both Maintenance and Office staff have attempted to contact subscribers, however **phone numbers** are not in service or emails are not active. The Utility asks that **all subscribers stay up-to-date with their contact information**, and providing us with any changes in **mailing addresses** as well.

WATER FILL STATION

Our water fill station at Pump House #2, along Highway 11 and Tamke Road is up and running 24/7/365. A FOB is required to use this station. Please call the office to get set up or for more information.

ARE YOU BUILDING THIS YEAR ?

If you are planning on building a new home this year, please ensure that tracer wire is installed with the water pipeline from the curbstop to the house, a holding tank with an overflow is installed and a yard sketch is submitted showing water line installation from the curb stop to house.

BOARD OF DIRECTORS

LLOYD GRATRIX, CHAIR

MATT JURKIEWICZ, VICE-CHAIR

JAY OLYNIUK, MEMBER

COREY FERNETS, MEMBER

MICHAEL KUZMA, MEMBER

NICK PATKAU, MEMBER

MELISSA MADDOCKS, MEMBER

MURRAY MCARTHUR, MEMBER

JERRY MULDER, MEMBER

The Board has passed a motion that due to Covid-19 and the length of time since we have moved into our new building, that DRWU forego a grand opening for our new office / shop but will welcome any subscriber to stop in any time during regular business hours.

DRWU—STAFF CONTACT INFORMATION

Rosalind L. Arndt - *Administrator*

Sara Ormerod - *Administrative Assistant*

Barbara Olyniuk - *Administrative Assistant*

Chantel Hendry - *Administrative Assistant (Maternity Leave)*

Jason Bellina - *Maintenance Supervisor*

Brian McNutt - *Maintenance Technician*

Brody Richmond - *Temporary Maintenance Operator*

Don Suttie - *Maintenance Assistant*

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Maintenance Emergencies - 306-381-3555

