



**DUNDURN RURAL WATER UTILITY**

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Monday - Friday 8 a.m. - 4 p.m.

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**DUNDURN RURAL WATER UTILITY**

**So much news to share with you!**

**NO WATER RATE INCREASE !**

Dundurn Rural Water Utility is so pleased to inform you that in January of 2020, we were informed that the City of Saskatoon would **not be increasing the water rate** to SaskWater. Ultimately, SaskWater is not increasing the water rate to our Utility. SaskWater has consistently raised our water rate for the last 9 years so when we were working on our 2020 budget, we implemented an 8.7% increase keeping in line with the past increases. The revised bylaw has now been approved by Sask. Municipal Board (SMB) and our water rate will remain the same as 2019. The entire bylaw can be found on our web-site.

**BRAND NEW OFFICE / SHOP**



We have now been in our new office / shop for about 3 months and now we are excited to show it off !! We had planned on hosting our **GRAND OPENING** in **MAY** but have now decided to postpone the Grand Opening until Summer. Come have a tour and enjoy a hamburger/hot dog supper on us! We will have a few draws and will have some give-aways. More information will be in our June 2020 newsletter.

**AUTOMATED EXTERNAL DEFIBRILLATOR (AED)**



We have now purchased an Automated External Defibrillator (AED) for our office. All staff have been trained to use the AED. Our office is open from 8:00 a.m. to 4:00 p.m.- Monday through Friday (except for Stat holidays). Other AED's are located at the Dundurn Hall, the skating rink and the Fire Dept.

**MAIL SLOT for DROPPING OFF MAIL**

We are pleased to tell you that we now have a mail slot in our main door located at 401 2nd Street in Dundurn so that payments or other information can be dropped off after hours.



The Dundurn Rural Water Utility office will be closed on Good Friday, April 10th, Easter Monday, April 13th & Victoria Day on Monday, May 18th.



**NEW TALK MAIL SYSTEM powered through Voyent !**

As reported in past newsletters, we are now ready to start testing our new Talk Mail system ! Starting in April, you will first receive an email from our office explaining about the new system and then we will send out test alert messages through email, voice or text message (some of you have responded with your preferred method). If you have not responded how you want to receive emergency alerts you will receive all of the notifications. Please contact our office to update.

**Annual Notice to Consumers**

The Water Security Agency requires that the Utility provide notification to our subscribers of the quality of water produced and supplied as well as information on the performance of the waterworks in submitting samples as required by a Permit to Operate a Waterworks. This Drinking Water Quality & Compliance report for 2019 is now available. This report contains Information on DRWU water samples and parameters.

The report is available on our website  
<http://www.dundurnruralwater.ca/AnnualNotice>  
 or contact the office to request a copy.

**WATER SYSTEM CHECK**

We are continually completing Water System Checks for all of our Subscribers. You will receive an email and then our maintenance staff will call or text you to set up an appointment.

PLEASE KEEP OUR OFFICE UPDATED WITH ALL CONTACT INFORMATION - Phone numbers, address & and e-mails.

**eNotice Utility Bills**

DRWU has implemented receiving your bills by eNotice and has had a great response. Please consider receiving your water bill by email. Email us at [drwu@sasktel.net](mailto:drwu@sasktel.net) with your name and the email address that you want your utility bill sent to.

**BOARD OF DIRECTORS**

- DWAYNE HEIDT, CHAIR*
- NELSON CROWDER, VICE-CHAIR*
- DAVID ALDRED, MEMBER*
- DARICE CARLSON, MEMBER*
- LLOYD GRATRIX, MEMBER*
- HAROLD DYCK, MEMBER*
- EILEEN PROSSER, MEMBER*
- MURRAY MCARTHUR, MEMBER*

**WATER FILL STATION**

You asked and we listened ! We are building a water fill station at Pumphouse #2 near Tamke Road (Co-op cardlock). More information will follow. You will need to purchase a fob to access water at this station.

**ARE YOU BUILDING THIS YEAR ?**

If you are planning on building a new home this year, please review the attachment regarding tracer wire installation and installing a holding tank with an overflow.

**DRWU—STAFF CONTACT INFORMATION**

Rosalind L. Arndt - *Administrator*

Jason Bellina - *Maintenance Manager*

Chantel Hendry - *Administrative Assistant*

Brian McNutt - *Maintenance Technician*

Barbara Olyniuk - *Administrative Assistant*

Don Suttie - *Maintenance Assistant*

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