



**DUNDURN RURAL
WATER UTILITY**

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Monday - Friday 8 a.m. - 4 p.m.

December 2020

Volume 11 Issue 4

DUNDURN RURAL WATER UTILITY

Dundurn Rural Water Utility—A Year In Review

As 2020 comes to a close, we look back on the growth of Dundurn Rural Water. In the past year construction was started on a new subdivision with 16 new curbstops. We continue to get many inquiries on new water connections. As of December 18th, we have installed 21 water meters to curbstop customers. This number was 25 in total for 2019.

As of the September 30th, 2020 billing, there were 728 water connections and 471 curbstops. We estimate our end users including the residents of the Towns of Dundurn and Hanley, the Resort Villages of Shields and Thode and Riverside Estates to be 3881 water users (Sept 2020). Last year at September 30, 2019, we reported 3806 water users.

We are proud of our Utility and look forward to 2021.

In light of the recent elections, we welcome Jay Olyniuk, Andrew Servetnyk, and Corey Fernets to our Board of Directors. Thank you to David Aldred and Eileen Prosser for your contributions to the Utility.



GREETINGS FROM OUR BOARD

Wishing you a safe and Merry Christmas and a happy and healthy New Year.

Jay Olyniuk

Christmas is approaching us; my wish is for our community to be able to celebrate with family and friends. However; with the year we have had in 2020 this wish may not come true, so my wish is for the members of our community to stay healthy and thriving while we push through these tough times.

Andrew Servetnyk

My Christmas wish is to be able to “Hug” my three children, their spouses, and my six grandchildren

Murray McArthur

Peace & Blessings & Merry Christmas.

Darice Carlson

We wish you the best over the holidays and enjoy having less pressure on having big family gatherings.

Lloyd Gratrix

I wish for a safe holiday and an enjoyable one for all families. Also for an end to this virus.

Harold Dyck

May your family be free of illness this holiday season and if you cannot see your family in person, I wish you well during your ZOOM celebration!

Corey Fernets

Season’s Greetings everyone. Wishing everyone all the very best over the holidays and a healthy and prosperous New Year!

Nelson Crowder



The DRWU Office will be closed on Friday, January 1st for New Years, and Monday, February 15th for Family Day.



BYLAW NO. 1-2020- WATER RATE BYLAW

Bylaw No. 1-2020 was approved by the Saskatchewan Municipal Board on March 26, 2020. There will be no increases to the monthly maintenance fee or water rates for 2021. The complete bylaw is available for viewing on the DRWU web-site.

***** New Emergency Notice System! ***** We will continue to test our emergency talk mail system into 2021. Voyent! is a Canadian company which allows the Utility to email, call or text any emergency notices. Please ensure you respond to the notifications sent to you. Please call the office if you want to change your method of notification.

DID YOU KNOW....

- * We keep our website updated (be sure to check during water related emergencies) Check for all other current information. Our web-site is: www.dundurnruralwater.ca
- * We now process monthly water bills - if you would like to change from quarterly billing to monthly please call the office . But remember - to receive a monthly bill you must receive your bill by email (eNotice).
- * If you get a talk mail or email about a water related emergency it AFFECTS you - if you haven't heard from us it means it DOES NOT affect you.
- * If you don't give us your address change, email address change, or change of phone number we will not be able to contact you. Please ensure you keep the Utility up to date.
- * If your meter is squealing - you do NOT have to put up with that - call the office and our maintenance staff will fix that!
- * We continue to upgrade our meter reading system. Each year we add more Badger endpoints which will allow subscribers to monitor their own water consumption and allows the Utility to read these meters from the office.
- * Please notify our office if you sell your property as a final read of your meter will need to be completed. Please provide our office with the new owners name and telephone number.

WATER FILL STATION

Our Maintenance staff were able to make adjustments at the water fill station on Highway 11 (near the Co-op Cardlock) and it is now up and running 24/7. Please call the office for more information.

BYLAWS: Two Bylaws have been approved by the Board and are now on our website. Bylaw 2/2018 is a Meter Tampering Penalty Bylaw, and Bylaw 3/2020 is an amendment to Bylaw 1/2016, to set a fee schedule. Changes have been made on how the NSF and the Declined Credit Card Transaction Processing Fees are being charged. Please review both Bylaws on our website.

Dundurn Rural Water, SaskWater, and the City of Saskatoon are currently in discussion regarding a Capital Levy that the City is considering implementing to any new water connection connected through our Utility. More information will follow in the new year.

The Dundurn Rural Water staff wish you warmest greetings of the season
and best wishes for happiness in the new year !

Rosalind L. Arndt—*Administrator*

Jason Bellina—*Maintenance Supervisor*

Chantel Hendry—*Administrative Assistant*

Brian McNutt—*Maintenance Technician*

Barbara Olyniuk—*Administrative Assistant*

Don Suttie—*Maintenance Assistant*

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